```
1
                         BEFORE THE
                 ILLINOIS COMMERCE COMMISSION
 2
   IN THE MATTER OF:
 3
   SPECTROTEL, INC.
                                      No. 04-0078
 4
   Application for a Certificate
                                   )
 5 to Operate as a Reseller of
   Interexchange and Local
 6 Telecommunications Services and)
   as a Facilities-Based Carrier
 7 of Local Telecommunications
   Services, Statewide in the
                                   )
 8 State of Illinois.
                                   )
 9
                          Chicago, Illinois
10
                          March 15th, 2004
11
12
            Met pursuant to notice at 10:00 a.m.
13
14 BEFORE:
       MR. JOHN RILEY, Administrative Law Judge.
16
17 APPEARANCES:
18
       MS. KAREN CHANG
       527 East Capitol Avenue
19
       Springfield, Illinois 62701
          appeared for Staff of the
20
          Illinois Commerce Commission
21
   SULLIVAN REPORTING COMPANY, by
22 Teresann B. Giorgi, CSR
```

1	$I  \underline{N}  \underline{D}  \underline{E}  \underline{X}$			
2			GD 0 G G	D
3	WITNESSES:	DIRECT	CROSS	BY EXAMINER
4	Mona Power		-	4
5			6	11
6				
7				
8				
9		EXHIBITS		
10	APPLICANT'S	FOR IDEN	TIFICATIO	N IN EVIDENCE
11	1	13		18
12	2	17		18
13	3	19		20
14				
15				
16				
17				
18				
19				
20				
21				
22				

- 1 JUDGE RILEY: Pursuant to the authority of
- 2 the Illinois Commerce Commission, I now call
- 3 Docket 04-0078. This is an Application by
- 4 Spectrotel, Incorporated, for a Certificate to
- 5 operate as a reseller of interexchange and local
- 6 telecommunications services and as a
- 7 facilities-based carrier of local telecommunications
- 8 services statewide in the State of Illinois.
- 9 I understand that the Applicant is
- 10 proceeding this morning without Counsel.
- 11 MS. POWER: That's correct.
- 12 JUDGE RILEY: Okay. Ms. Chang, would you enter
- 13 an appearance for Staff, please.
- 14 MS CHANG: Yes. My name is Karen Chang. I work
- 15 for Illinois Commerce Commission at Rate Department
- 16 at Telecommunications Division. I am locate at
- 17 527 East Capitol Avenue, Springfield, Illinois
- 18 62701.
- 19 Thank you.
- 20 And Ms. Power, are you prepared to
- 21 testify this morning?
- MS. POWER: Yes, I am.

- 1 JUDGE RILEY: All right.
- 2 (Witness sworn.)
- 3 MONA POWER,
- 4 called as a witness herein, and after having been
- 5 first duly sworn, was examined and testified as
- 6 follows:
- 7 EXAMINATION
- 8 BY
- 9 JUDGE RILEY:
- 10 Q Ms. Power, would you state your name and
- 11 business address for the record, please.
- 12 A My name is Mona Power. Our address is 655
- 13 Shrewsbury Avenue, Shrewsbury, New Jersey 07702.
- 14 Q Thank you. And did prefile testimony with
- 15 the Illinois Commerce Commission in this matter?
- 16 A Yes, I did.
- 17 Q And was this testimony prepared by you or
- 18 at your direction?
- 19 A Yes, it was.
- 21 you?
- 22 A Yes, I do.

- 1 Q As you review that testimony this morning,
- 2 are there any changes that you would make to it?
- 3 A Yes. On Page 9, the question, Has the
- 4 company ever provided service under any other name?
- 5 And the answer to that question should be, Yes,
- 6 Plan B Communications.
- 7 Q Say it, again. The answer is "Yes," and
- 8 the name of the company?
- 9 A Plan B Communications.
- 10 Q Was that Plan B Communications,
- 11 Incorporated or just Plan B Communications?
- 12 A Incorporated.
- 13 Q And what is the status of Plan B
- 14 Communications now?
- 15 A Plan B Communications is no longer in
- 16 business. We filed Chapter 11 in 2001. And upon
- 17 emerging from Chapter 11 we changed the name from
- 18 Plan B Communications to Spectrotel.
- 19 Q Okay. I'm sorry, Plan B, it's out of
- 20 bankruptcy?
- 21 A VOICE: Yes.
- 22 A Yes.

- 1 JUDGE RILEY: That question was just for
- 2 Ms. Power.
- 3 THE WITNESS: Yes, it's out of bankruptcy.
- 4 JUDGE RILEY: All right.
- 5 Q And when it came out of bankruptcy, the
- 6 name was changed to Spectrotel, is that correct?
- 7 A That's correct.
- 8 Q Are there any other changes to your
- 9 testimony?
- 10 A No, that's the only change to the
- 11 testimony.
- 12 JUDGE RILEY: All right, then. Ms. Chang, I am
- 13 going to turn the witness over to you for the time
- 14 being. You may proceed with any questions you have.
- 15 MS. CHANG: Okay. This is Karen Chang from
- 16 Springfield, Illinois. I have some questions for
- 17 Ms. Power.
- 18 CROSS EXAMINATION
- 19 BY
- MS. CHANG:
- 21 Q Ms. Power --
- 22 A Yes.

- 1 Q -- my question was, are you aware the ILEC
- 2 that you work with, which is Ameritech, are
- 3 currently filing to increase UNE rates?
- 4 A Yes, we're aware of that and we're
- 5 following the proceedings.
- 6 Q Okay. You said you will be keeping your
- 7 books not in Illinois?
- 8 A Right. In Shrewsbury, New Jersey, at our
- 9 corporate office.
- 10 Q Okay. Mr. Craig Neeld has e-mailed me some
- 11 financial information, and I, also have forward that
- 12 to Judge Riley.
- 13 A Okay.
- MS. CHANG: Do we need to enter that as exhibit
- 15 officially?
- JUDGE RILEY: What is it, specifically, that
- 17 you're referring to, Ms. Chang?
- 18 MS. CHANG: This was a more current financial
- 19 information. It was e-mailed to me on February
- 20 25th. And I also asked them to cc to you. It's
- 21 unaudited financial information.
- 22 JUDGE RILEY: What I have are, balance sheet,

- 1 statement of operations and retained earnings and a
- 2 statement of cash flow.
- 3 MS. CHANG: Right.
- 4 JUDGE RILEY: That's all dated December 31,
- 5 2002.
- 6 MS. CHANG: Right. All of that information is
- 7 still consistent.
- 8 THE WITNESS: What we gave her was a
- 9 consolidated view of the projections in the same
- 10 format as our previous 2002 filings.
- JUDGE RILEY: What I need to know, Ms. Chang,
- 12 was information submitted to you that superceded the
- 13 information on the Commission e-docket system?
- 14 MS. CHANG: It's more current than the one on
- 15 e-docket system.
- 16 JUDGE RILEY: Okay. I didn't receive that. You
- 17 say you forwarded that to me?
- 18 MS. CHANG: It was sent to me and to you on
- 19 February 25th on e-mail.
- JUDGE RILEY: The documents that I'm looking at
- 21 here, dated December 31, 2002, are these outdated
- 22 now?

- 1 MS. CHANG: Yes.
- 2 JUDGE RILEY: Hold on a minute. Let me take a
- 3 look here.
- I do have another document,
- 5 Spectrotel, Incorporated, Balance Sheet,
- 6 December 31, 2003, Preliminary and Unaudited Assets,
- 7 is that what you're referring to?
- 8 MS. CHANG: Yes, sir.
- 9 JUDGE RILEY: This is a single page, is that
- 10 correct?
- 11 MS. CHANG: I think you didn't print the
- 12 complete worksheets. That single page is on Page 1.
- 13 And then they have Sheet 2, which is the Statement
- 14 of Operation and Return Earnings.
- JUDGE RILEY: All right. How many pages total
- 16 are we talking about?
- 17 MS. CHANG: Three.
- JUDGE RILEY: And this document that I just
- 19 referred to, this was not submitted to our e-docket
- 20 system, is that correct?
- MS. CHANG: Yes, sir -- no, sir.
- JUDGE RILEY: Okay. I'm going to need those

- 1 other two pages.
- 2 MS. CHANG: It's in that workbook.
- 3 JUDGE RILEY: What workbook?
- 4 MS. CHANG: The workbook you print the first
- 5 sheet with.
- I have reviewed the rest of the
- 7 financial information. And the company appears to
- 8 have a sufficient financial strength to upkeep with
- 9 the operation.
- 10 JUDGE RILEY: Well, that's your recommendation.
- 11 It's a little bit premature.
- Do you have any other questions for
- 13 Ms. Power?
- 14 MS. CHANG: No, sir.
- JUDGE RILEY: Okay. Then, we'll get back to the
- 16 matter of the financials in just a moment. There
- 17 were a couple of issues there we have to deal with.
- MS. CHANG: Okay.
- 19 JUDGE RILEY: Ms. Power, I'm going to take over,
- 20 then.
- Ms. Chang, that is all the questions
- 22 you have?

- 1 MS. CHANG: Yes, sir.
- 2 JUDGE RILEY: All right. Thank you. Stay on
- 3 the line with me.
- 4 MS. CHANG: Okay.
- 5 JUDGE RILEY: I'm going to need you a little
- 6 later.
- 7 MS. CHANG: Right.
- 8 FURTHER EXAMINATION
- 9 BY
- 10 JUDGE RILEY:
- 11 Q Ms. Power, it's my understanding from the
- 12 Application that Spectrotel is requesting authority
- 13 under Sections 13-404 and 13-405 of the Illinois
- 14 Public Utilities Act to provide resold local and
- 15 facilities-based local services in Illinois, is that
- 16 correct?
- 17 A That's correct.
- 18 Q Does the company -- excuse me, strike that.
- Then this does not contemplate
- 20 interexchange services at this time, is that
- 21 correct?
- 22 A Yes, actually --

- 1 Q Oh, it will be resold local and long
- 2 distance and facilities-based local and
- 3 facilities-based long distance?
- 4 A Yes, that's correct.
- 5 Q Then, what we need to do then --
- 6 A No, not facilities-based long distance.
- 7 Resold long distance, resold and facilities-based
- 8 local.
- 9 Q Okay. Thank you. That clears that up.
- 10 And is the name that appears on the
- 11 Application the same name that is to appear on the
- 12 certificates?
- 13 A Yes, it is.
- 14 Q Will there be any doing business as or
- 15 assumed names?
- 16 A No, there won't.
- 17 Q Who will do the technical support for the
- 18 company? Will that be the company itself or will
- 19 there be an underlying carrier -- will it be
- 20 contracted out?
- 21 A We provide the first line of technical
- 22 support. We have our own customer care team. And

- 1 then we work with Verizon to do loop testings -- not
- 2 Verizon, I'm sorry, Ameritech. We will work with
- 3 the LEC to do testing, as well.
- 4 Q Will the company adhere to all federal and
- 5 state laws with regard to slamming and cramming?
- 6 A We will.
- 7 Q Will the company be offering
- 8 operator-assisted services or will that be handled
- 9 by an underlying carrier?
- 10 A Will be handled by an underlying carrier.
- 11 JUDGE RILEY: That's all the questions that I
- 12 have at this time.
- I want to mark your prefiled testimony
- 14 with the change on Page 9 that we had discussed
- 15 earlier, and mark that as Applicant's Exhibit 1.
- 16 (Whereupon, Applicant's
- 17 Exhibit No. 1 was marked
- 18 for identification.)
- 19 JUDGE RILEY: Ms. Chang, could you, possibly,
- 20 fax to me the other two pages of that December 31,
- 21 2003 financial information?
- MS. CHANG: Sure.

- 1 JUDGE RILEY: I don't have the other two pages.
- 2 I don't know why.
- 3 MS. CHANG: At what number would you like me to
- 4 fax it to?
- 5 JUDGE RILEY: 312-814-7289.
- 6 MS. CHANG: Okay. Would you like for me to fax
- 7 that now?
- 8 JUDGE RILEY: Could you do it immediately?
- 9 Would that be possible?
- 10 MS. CHANG: Yes.
- 11 JUDGE RILEY: I would like to see it before I
- 12 conclude the record in this matter.
- 13 Ladies and gentlemen, it will only
- 14 take a couple of minutes. If you could just bear
- 15 with us.
- 16 MS. CHANG: Okay.
- JUDGE RILEY: I'm going to go to the fax
- 18 machine. I'll wait for it right there. Thank you.
- 19 (Whereupon, a short
- 20 recess was taken.)
- JUDGE RILEY: Ms. Chang, unfortunately, the
- 22 copies that you sent me, the fax copies, they're

- 1 barely legible. I don't know if something got
- 2 garbled in the transmission or not, but I can barely
- 3 read the numbers and they certainly can't be used as
- 4 evidence.
- 5 THE WITNESS: Would you like us to send it to
- 6 you?
- 7 JUDGE RILEY: Oh, that will be fine.
- 8 THE WITNESS: We can e-mail it to you, if you
- 9 prefer, or would you rather have a faxed copy?
- 10 JUDGE RILEY: If you can e-mail it to me right
- 11 now.
- 12 THE WITNESS: Can I get your e-mail address?
- 13 JUDGE RILEY: Yes.
- 14 (Whereupon, a discussion
- was had off the record.)
- 16 JUDGE RILEY: Back on the record.
- 17 What I have from Ms. Chang is an eight
- 18 and a half by eleven form --
- 19 MS. CHANG: Right.
- JUDGE RILEY: -- and it simply says, Spectrotel,
- 21 Incorporated, Statement of Cash Flows, that was the
- 22 first page that came out, for the period ending

- 1 December 31, 2003, Preliminary and Unaudited.
- 2 MS. CHANG: Right.
- 3 JUDGE RILEY: And there were three pages
- 4 following.
- 5 THE WITNESS: That's correct. And each one of
- 6 those pages is on a separate worksheet in an Excel
- 7 spread sheet.
- 8 JUDGE RILEY: Okay.
- 9 THE WITNESS: So, when you print it off, you
- 10 need to print off the entire workbook instead of
- 11 just one sheet, and it will get you three pages.
- 12 JUDGE RILEY: How voluminous is the entire
- 13 workbook?
- 14 THE WITNESS: It's just the three pages.
- JUDGE RILEY: Okay. Why don't you send that to
- 16 me and I'll take a look at it, and we can just go
- 17 from there.
- 18 THE WITNESS: Craig, can you send that?
- MR. NEELD: Yes, it's already been sent.
- JUDGE RILEY: Okay. I'll go back to my office
- 21 and get it. I'll be back in just a few minutes.
- 22 (Whereupon, a short

- 1 recess was taken.)
- 2 JUDGE RILEY: I have obtained the financial data
- 3 from the company, as it was submitted to me through
- 4 an e-mail just a moment ago, and I have three
- 5 perfectly legible copies of a Balance Sheet, a
- 6 Statement of Operations and Retained Earnings and a
- 7 Statement of Cash Flows all for the period ending
- 8 December 31, 2003, Preliminary and Unaudited.
- 9 I would like to mark that as
- 10 Applicant's Exhibit 2.
- 11 (Whereupon, Applicant's
- 12 Exhibit No. 2 was marked
- for identification.)
- JUDGE RILEY: And before we go any further, I
- 15 trust that the Applicant is moving for the admission
- 16 of Ms. Power's testimony, designated as Applicant's
- 17 Exhibit 1 into evidence, is that correct?
- 18 THE WITNESS: Correct.
- 19 JUDGE RILEY: I'm sorry?
- 20 THE WITNESS: That's correct.
- JUDGE RILEY: Thank you. And Ms. Chang, is
- 22 there any objection from Staff?

- 1 MS. CHANG: No objection.
- 2 (Whereupon, Applicant's
- 3 Exhibit No. 1 was
- 4 received in evidence.)
- 5 JUDGE RILEY: Applicant's Exhibit 2 is the
- 6 financial data that I have just described. And is
- 7 the company moving for the admission of that
- 8 information into evidence?
- 9 THE WITNESS: Yes, we are.
- 10 JUDGE RILEY: That is marked as Applicant's
- 11 Exhibit 2.
- 12 Ms. Chang, is there any objection from
- 13 Staff?
- MS. CHANG: No objection.
- JUDGE RILEY: Then, Applicant's Exhibit 2 is
- 16 admitted into evidence.
- 17 (Whereupon, Applicant's
- 18 Exhibit No. 2 was
- received in evidence.)
- JUDGE RILEY: I'm going to mark as Applicant's
- 21 Exhibit 3 the management profiles that were
- 22 submitted to the Commission's e-docket system.

```
1 Q Ms. Power, are you familiar with the
```

- 2 management profiles that were submitted to our
- 3 e-docket system?
- 4 A Yes, I am.
- 5 Q And, are there any changes to those
- 6 profiles, as you sit here today?
- 7 A No, there aren't.
- 8 (Whereupon, Applicant's
- 9 Exhibit No. 3 was marked
- for identification.)
- JUDGE RILEY: Q And is the company moving for
- 12 the admission of Applicant's Exhibit 3 into
- 13 evidence?
- 14 A Yes, we are.
- JUDGE RILEY: And, Ms. Chang, is there any
- 16 objection from Staff to the admission of Applicant's
- 17 Exhibit 3?
- 18 MS. CHANG: No objection.
- 19 JUDGE RILEY: Then, Applicant's Exhibit 3 is
- 20 admitted.

21

22 (Whereupon, Applicant's

- 1 Exhibit No. 3 was
- 2 received in evidence.)
- 3 JUDGE RILEY: And the last order of business
- 4 that I have is the matter of the confidentiality and
- 5 proprietary nature of the financial information that
- 6 was submitted.
- 7 Q Is the company still requesting
- 8 confidential and proprietary treatment of that
- 9 financial information?
- 10 A Yes, we are.
- JUDGE RILEY: And, Ms. Chang, is there any
- 12 objection from Staff?
- MS. CHANG: No objection.
- 14 JUDGE RILEY: Then, I will note to the
- 15 Commission that the financial data, marked as
- 16 Applicant's Exhibit 2, should be maintained in a
- 17 confidential and proprietary manner. And, I will,
- 18 also, make that note to the office of the Chief
- 19 Clerk of the Commission.
- Ms. Chang, did you have anything
- 21 further for the Applicants?
- MS. CHANG: No, your Honor.

- 1 JUDGE RILEY: Q Did the Applicants have
- 2 anything further?
- 3 A Your Honor, there are a couple of changes
- 4 to the Application. Question 9, List the
- 5 jurisdictions to which the Applicant is offering
- 6 service. We add Pennsylvania to that list.
- 7 Q Then, the company has motioned for the
- 8 inclusion of Pennsylvania to the answer on the
- 9 Application No. 9, List jurisdiction which Applicant
- 10 is offering services.
- Were there any other changes?
- 12 A Yes. On the Application, Question 13, Will
- 13 the Applicant keep its books and records in
- 14 Illinois? There's a typo. It says Talk America and
- 15 it should read Spectrotel, Inc.
- 16 Q Is it in Question 13?
- 17 A 13 of the Application.
- 18 Q And the company is moving to amend the
- 19 answer to Question 13 of the Application to reflect
- 20 Spectrotel and not Talk America, is that correct?
- 21 A That's correct.
- 22 Q Okay. That motion is granted.

- 1 A And the third and final is in Appendix A,
- 2 Standard Questions.
- 3 Q Just a moment, I don't know if I have a
- 4 copy of that or not.
- 5 Go ahead.
- 6 A In the third paragraph of our answer it
- 7 says, New Hope, Pennsylvania. It should read
- 8 Schrewsbury, New Jersey.
- 9 Q So amend Appendix A attached to the
- 10 application, the third paragraph, to reflect
- 11 Schrewsbury, New Jersey.
- 12 A That's correct.
- 13 Q And delete New Hope, Pennsylvania.
- Ms. Chang, does the Staff have any
- 15 objection to any of the motion for changes that were
- 16 just made to the Applicant and Appendix A?
- 17 MS. CHANG: Staff has no objection.
- 18 JUDGE RILEY: All right, then, all three of
- 19 those motions are granted.
- And was there anything further?
- 21 THE WITNESS: Nothing from us, your Honor.
- JUDGE RILEY: Anything further from Staff?

```
1 MS. CHANG: No.
2 JUDGE RILEY: Thank you, then. I will direct
3 the Court Reporter to mark this matter heard and
4 taken.
 5
                             HEARD AND TAKEN
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
```